

Becker and Co Website Privacy Statement

What information will we use?

We may collect and use information about you when you contact us or register your interest with us. We may collect your name, address, telephone number and email address. When you visit our website we may collect information about how you use it, including details of your visits, your computer's Internet Protocol ("IP") address, technical information, your login details, location data, browser type, browser version, operating system and platform, the pages viewed and resources accessed, the time and date of your visit, the time spent on those pages and other statistics. If you visit one of the properties where we act as manager or agent, there may be CCTV surveillance which captures your image and you may have to sign a visitor book.

Our website uses cookies to distinguish you from other users of our website. This helps us to provide you with an enjoyable user experience when you browse our website and also allows us to improve our site. For detailed information on the cookies we use and the purposes for which we use them, view our cookies policy (below).

How will your information be used?

We may use your information to:

- Process your registration
- Respond to queries or requests submitted by you
- Administer our obligations in relation to any agreement we have in place with you
- Send you news about our services which we think may be of interests to you.

When we send you news about our services, we rely on your consent. You have the right to withdraw that consent at any time. Please see the 'Your choices and rights' section of this policy for more details. In other cases, we process your information in pursuance of our legitimate interest unless we are under a legal obligation.

How long will we keep your information?

We will keep your information for as long as we need it to fulfil the purposes described in this policy. As a general rule however, we will keep:

- aggregate browser data for 6 months
- Information to process your requests for 3 months or the duration of our relationship
- Information we gather in pre-contractual negotiations (where you do not become a tenant) for 3 years for residential tenancies.

Who will we share your information with?

We may share your information with:

- Different parts of our organisation

- other organisations and service providers that we work with or partner with from time to time for example, joint property agents where you have enquired about a property
- our professional advisors if relevant to your enquiry
- our clients
- any law enforcement agency, court, regulator, government authority or other third party where we believe this is necessary to comply with a legal or regulatory obligation.

We will never share your details with anyone else without your permission.

Links to third party sites

Our website contains links to other sites for which Becker and Co is not responsible. You should read the privacy policies of every website that collects data and please contact the owner or operator of such websites if you have any concerns or queries.

What are cookies and which ones do we use?

Cookies are small pieces of data or text files that are stored (by a website such as ours) within your browser. Cookies are stored on your device for varying periods of time – from as little as the duration of your browsing session to several months. Each time you return to the website, the browser retrieves and sends cookies to the server, which helps to improve your experience of the website by, for example, remembering settings and measuring overall use of the website so that we can see where we can make site improvements.

We only use two types of cookie on this website:

Session cookies

These are typically required by us to make sure you can move freely from one page to another and so that you can access and use certain services within the website. Normally these cookies only last while your browser is open and are deleted when it is closed. Some may need to remain for longer than the duration of your visit (or “session”).

Cookie's Name	When Created	What is its purpose?	Cookie Type
ASP.NET_SessionId	When you enter the site	Remembers which browser version you are using and certain choices you make so you do not have to repeat your choices on each page.	Session
LastSearch	When you perform a search	Remembers what you searched so you do not need to re-key the information if you return to the search.	Session
EstateWeb_CIP_EmailAlerts	When you perform a search	Remembers your user ID for email alerts log-in if you return to the website	Persistent
ctl_ctrlSearch	When you perform a search	Controls what is displayed in search results and <u>how</u> results are displayed; how many per page etc.	Session
CMS.User.Profiling.Profile	When you 'save' a property	Remembers which properties you have saved into the list	Persistent

Form_Your Name_Forms.RadTextInput	When you submit a form	Variations of this cookie store data from forms you complete & submit so you don't have to enter it again	Persistent
_gat	When you enter the site	Used to throttle request rate for Google Analytics	1 minute
_gid	When you enter the site	Used to distinguish users in Google Analytics.	24 hours
_ga	When you enter the site	Used to distinguish users in Google Analytics.	2 year expiration

Persistent cookies

These cookies allow you to set and store preferences for the website, such as when you are offered the option to customise elements of the layout or content of the website. These cookies may also help us to monitor, debug and optimise the performance of the website. These cookies remain after you close your browser to remember your actions and preferences when you return to our website.

Some websites use persistent cookies to provide targeted advertising based on your device's browsing history, but not ours!

CMS.User.Profiling.Profile	When you 'save' a property	Remembers which properties you have saved into the list	Persistent
Form_Your Name_Forms.RadTextInput	When you submit a form	Variations of this cookie store data from forms you complete & submit so you don't have to enter it again	Persistent
Estateweb_CIP_Email_Alerts	When you perform a search	Remembers your user ID for email alerts log-in if you return to the website	Persistent
Shortlist	When you 'save' a property	Used to display saved properties and to allow for arranging viewings for multiple properties	Persistent

Refusing or withdrawing your consent to the use of cookies

You may refuse to accept cookies by altering the settings on your internet browser. For more information about how to do this, look at your browser "help" section or visit www.allaboutcookies.org or www.youonlinechoices.eu.

If you adjust your internet browser settings to refuse the setting of cookies, you may not be able to access or use fully certain parts or functionality of our website.

Updates to this policy

So that we can offer you the best possible online experience, new services using cookies may be added to our website from time to time. We aim to keep the cookie information provided here as accurate as possible and use all reasonable efforts to review regularly and update the details. When we update these details, we will post changes on this page so please check back frequently.

For a full up to date list of Google Analytics cookies used, please visit:

developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage

How can you restrict or block cookies?

You can manage and/or delete cookies from your device. However, please be aware that reducing cookie usage may limit the functionality and performance of the website and some features might not work as expected. You can change your cookie settings at any time using your web browser settings. To learn more about cookies and how to manage or remove them, please visit: www.allaboutcookies.org/manage-cookies To opt out of being tracked by Google Analytics for all websites, please visit tools.google.com/dlpage/gaoptout

Your choices and rights

You have a number of rights in relation to your information and in some instances, can make choices about how we collect and use it. For example, you can decide not to receive marketing material from us, you can tell us how you want to receive marketing communications from us and can object to some of the ways in which we use your information.

You can contact us using the details below to:

- request access to your information
- ask that we update, complete or correct your information
- ask that we erase or restrict our use of your information
- request that we provide your information to you in a commonly used electronic format and to have that information transmitted directly to another organisation (this is known as the right to 'data portability').

If you are concerned about how your information is used, please contact us. You also have a right to complain to the Information Commissioner's Office.

Who we are.

We are Becker and Co. Our registered office is 643 Watford Way, Mill Hill, London, NW7 3JR. Get in touch by contacting us at: 643 Watford Way, Mill Hill, London, NW7 3JR, or you can telephone 020 8906 1115.